



Johannesburg
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SERVICE HOTLINE

REFERENCE NUMBER: 195/2021

28 September 2021

IR.ZIP MARKET DATA PRODUCT DELIVERY PROBLEM – 27 SEPTEMBER 2021

The JSE unfortunately experienced a technical problem on Monday, 27 September 2021 that delayed the publishing of the Interest Rates Derivatives (IR. Zip) Market Data Products.

The technical problem was as a result of an identified error on a newly created instrument that could not be validated and priced. A manual process had to be done for the input data used to publish the IR. Zip Market Data products to be made available.

Further root cause of this specific problem is currently being assessed and measures will be put in place to try and prevent recurrence of this problem.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market / Service:

- Interest Rates Derivatives Market
Data Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or customersupport@jse.co.za

Issued By:

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